

# SALARY SURVEY REPORT 

## 2023 | Restaurant



## Dear Friends and Colleagues,

As we close the books on an unprecedented year, Gecko Hospitality is proud to present our 7th annual hospitality management salary report. Our survey has collected data from over 2,500 salaried hospitality management professionals across the United States and Canada between January and December of 2022.

This extensive survey encompasses popular job titles in the restaurant and hospitality industries, covering topics such as gender, geography, turnover rate, and salary increases. We strive to provide definitive insights that inform decisions about salaries for positions within these industries.

Throughout this challenging year, our industry has shown incredible resilience and ingenuity. Despite rumors of a potential recession swirling in the background, we have seen record-breaking sales and occupancy numbers across many sectors of the hospitality industry. This strong performance can be attributed to great leadership making an effort to improve managers' lives with better scheduling and quality of life initiatives such as emphasizing time spent with family. It's more important than ever before to strive for a balance between work and family life. That's why we're always searching for ways to help businesses stay competitive while also providing their staff with meaningful time off opportunities. By taking into account employees' personal needs, companies can become even more successful over time through increased productivity and job satisfaction.

At Gecko Hospitality, we are proud to provide up-to-date reports on the latest trends so that organizations can make informed decisions for their teams regarding wages, benefits packages, and compensation rates that reflect current market conditions. It is our goal to equip you with all the necessary tools needed to fill vital roles within the hospitality industry while providing key stakeholders with reliable information they can trust.
Our salary survey offers valuable insights into current compensation trends in the hospitality industry, giving you an up-to-date understanding of what it takes to attract and retain top talent. We hope that our survey will be a beneficial resource for your future hiring and management decisions. Thank you for your partnership and support - together, we can create an even brighter future for the hospitality industry!

Respectfully,


## Robert Krzak

President
Gecko Hospitality

## CLASSIFICATION DEFINITIONS

## Quick Service

Quick service restaurants emphasize speed of service. Operations range from small-scale street vendors with food carts to multi-billion dollar corporations like McDonald's and Pizza Hut. If table seating is available, ordering is not done from the table but from a front counter. Drive-through and take-out service may also be available

## Fast Casual

Fast casual restaurants are primarily chain restaurants, such as Chipotle Mexican Grill and Panera Bread. Their average meal ranges from $\$ 8$ to $\$ 15$. Fast casual restaurants usually do not offer full table service, but may offer non-disposable plates and cutlery.

## Family Dining

Family dining restaurants are full-service restaurants where guests are waited on by a service staff and alcoholic beverages are not served. Average meals range from $\$ 9$ to $\$ 13$. Chain Examples include: Bob Evans, Perkins, and Cracker Barrel.

## Event Dining

Event dining consists of catering and event management companies that can provide once-in-a-lifetime Experiences for guests attending select events. You may see passed hors d'oeuvres by event/catering staff or buffet-style tables set up for guests, but generally there is a prix fixe menu and catering staff tending to guests needs

## Casual Dining

A casual dining restaurant serves moderately priced food in a casual atmosphere. The average meal would range from $\$ 10$ to $\$ 20$. Casual dining restaurants typically provide table service. Chain Examples include: Chili's and Applebee's. Casual dining restaurants often have a full bar with separate bar staff, a larger beer menu and a limited wine menu.

## Corporate Food \& Beverage

Corporate Food \& Beverage includes several divisions of the industry such as corporate dining, sports \& entertainment, higher education, convention services, banquets and cultural attractions.

## Marketplace Dining

Marketplace dining features a wide variety of different food stands \& food halls designed to satisfy multiple groups at one time. A marketplace dining venue may have sit-down or walk-up service as well as some alcoholic beverages. The average meal would range from $\$ 10$ to $\$ 20$. Table service is not usually included and there is usually a station for cleaning up yourself and getting condiments.

## Healthcare / Senior Living

Healthcare/Senior Living in the restaurant industry refers to food service, operations and management. Positions ranging from Dining Services Coordinators to Maintenance Directors can be found at healthcare/senior living facilities.

## Retail / Grocery

Retail/Grocery establishments consist of retai stores and grocery stores where customers can buy goods for set prices. Chain Examples include grocery stores such as Aldi \& Kroger, but can also include coffee shops, car washes, etc.

## Upscale Casual

Upscale casual restaurants are where you're likely to see a tablecloth, a trained wait staff, and a full bar. The average check is from $\$ 25$ to $\$ 50$ per person. Some upscale casual restaurants are Fleming's Prime Steakhouse \& Wine Bar, Cooper's Hawk Winery \& Restaurant, and Burtons Grill.

## Upscale Dining

Upscale dining restaurants pamper guests and have higher prices than other restaurants. You are tended to by more than one server and a sommelier will drop by your table. The best known Upscale dining chain restaurants are Ruth's Chris Steak House, Morton's The Steakhouse, and McCormick \& Schmick's.


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## BREAKDOWN OF CANDIDATES

## 1894

## Restaurant Candidates Surveyed

## GENDER

Female
551

## Male

1343

## POSITIONS

(candidates surveyed in each position)

| Female |  |
| :--- | :---: |
| Area Coach | 1 |
| Area Director | 1 |
| Area Leader of Training | 103 |
| Assistant / Co-Manager | 37 |
| Assistant General Manager | 1 |
| Assistant Restaurant Manager | 1 |
| Attractions Operations Manager | 2 |
| Bakery Manager | 1 |
| Banquet Supervisor | 2 |
| Catering Manager | 2 |
| Catering Sales Manager | 1 |
| Chef | 1 |
| Chef Tournant | 1 |
| Chief of Staff | 1 |
| Chief Operating Officer | 3 |
| Director of Catering Sales | 1 |
| Director of Culture \& Hospitality | 1 |
| Director Of Operations | 10 |
| Director of Sales / Director of Sales | 2 |
| Marketing | 1 |
| Director of Special Events | 1 |
| Director of Training | 1 |
| District / Multi-Unit Manager | 1 |


| Male |  |
| :--- | :---: |
| Accounting Specialist | 1 |
| Area Coach | 5 |
| Area Director | 15 |
| Assistant / Co-Manager | 182 |
| Assistant Controller | 1 |
| Assistant Culinary Director | 104 |
| Assistant General Manager | 13 |
| Assistant Kitchen Manager | 2 |
| Banquet Manager | 3 |
| Bar Manager | 1 |
| Board Director | 3 |
| Catering Manager | 2 |
| Catering Sales Manager | 22 |
| Chef | 1 |
| Chef Instructor | 1 |
| Co-General Manager | 1 |
| Commissary Manager | 3 |
| Controller | 4 |
| Corporate Chef | 1 |
| Culinary Development Director | 1 |
| Culinary Director | 1 |
| Digital Marketing Manager | 1 |
| Director of Banquets | 1 |
|  |  |

## POSITIONS

(candidates surveyed in each position)

| Female |  | Male |  |
| :---: | :---: | :---: | :---: |
| Engaged Life Supervisor | 1 | Director of Catering | 1 |
| Event Coordinator | 1 | Director of Construction | 1 |
| Events \& Sales Manager | 6 | Director of Food and Beverage | 2 |
| Executive Chef | 1 | Director of Franchise Operations | 1 |
| Fast Track General Manager | 4 | Director of Operations | 12 |
| General Manager | 128 | Director of Purchasing | 1 |
| Graphic Designer | 1 | Dir of Sales / Dir Sales \& Mktg | 2 |
| Grocery Manager | 2 | District / Multi-Unit Manager | 14 |
| Hotel Manager | 1 | Event Sales Manager | 1 |
| Hourly (non-supervisory) | 2 | Executive Chef | 59 |
| Hourly Supervisor | 4 | Executive Sous Chef | 1 |
| HR Talent Coordinator | 1 | Fast Track General Manager | 6 |
| Human Resource Director | 5 | Food and Beverage Director | 3 |
| Human Resource Manager | 4 | Food and Beverage Manager | 2 |
| Kitchen Manager | 6 | Franchise Business Consultant | 1 |
| Local Operating Partner | 1 | Front of House Manager | 1 |
| Marketing Manager | 3 | General Manager | 342 |
| Multi-Unit General Manager | 1 | Multi-Unit General Manager | 3 |
| Office Manager | 1 | General Manager in Training | 1 |
| Operations Manager | 2 | Grocery Manager | 3 |
| Pastry Chef | 3 | Hourly (non-supervisory) | 3 |
| Production Manager | 1 | Hourly Supervisor | 7 |
| Regional Manager | 4 | Human Resource Manager | 1 |
| Restaurant Manager | 159 | Human Resources Coordinator | 1 |
| Sales Manager | 1 | IT Technician Specialist | 1 |

## POSITIONS

(candidates surveyed in each position)

| Female |  |
| :--- | :---: |
| Senior Manager | 1 |
| Service Manager | 1 |
| Shift Leader | 1 |
| Shift Supervisor | 3 |
| Sous Chef | 13 |
| Team Manager | 2 |
| Training Manager | 2 |
| Venue Manager | 1 |


| Male | $\mathbf{8 5}$ |
| :--- | :---: |
| Kitchen Manager | 2 |
| Maintenance Technician | $\mathbf{6}$ |
| Managing Partner | 2 |
| Marketing Manager | $\mathbf{1}$ |
| Pastry Chef | $\mathbf{1}$ |
| Plant Production Manager | $\mathbf{1}$ |
| Project Specialist | $\mathbf{1}$ |
| Purchasing Manager | $\mathbf{4}$ |
| Regional Manager | $\mathbf{3 0 1}$ |
| Restaurant Manager | $\mathbf{1}$ |
| Revenue Manager | $\mathbf{1}$ |
| Sales Manager | $\mathbf{1}$ |
| Service Technician | $\mathbf{8 5}$ |
| Shift Supervisor | 2 |
| Sous Chef | $\mathbf{1}$ |
| Training Manager | $\mathbf{4}$ |
| Vice President of IT |  |
| Vice President of Operations |  |



## AVERAGE STARTING SALARIES

## AVERAGE STARTING SALARIES

| Classifications | Female | Classifications | Male |
| :---: | :---: | :---: | :---: |
| Area Coach | \$77,000 | Accounting Specialist | \$44,800 |
| Area Director | \$95,000 | Area Coach | \$82,600 |
| Area Leader of Training | \$90,000 | Area Director | \$89,400 |
| Assistant / Co-Manager | \$52,053 | Assistant / Co-Manager | \$57,399 |
| Assistant General Manager | \$54,547 | Assistant Controller | \$50,000 |
| Assistant Restaurant Manager | \$49,000 | Assistant Culinary Director | \$75,000 |
| Attractions Operations Manager | \$64,500 | Assistant General Manager | \$63,903 |
| Bakery Manager | \$56,000 | Assistant Kitchen Manager | \$58,431 |
| Banquet Supervisor | \$39,520 | Banquet Manager | \$57,500 |
| Catering Manager | \$54,330 | Bar Manager | \$50,500 |
| Catering Sales Manager | \$40,940 | Board Director | \$68,000 |
| Chef | \$61,250 | Catering Manager | \$67,333 |
| Chef Tournant | \$73,000 | Catering Sales Manager | \$61,500 |
| Chief of Staff | \$120,000 | Chef | \$41,600 |
| Chief Operating Officer | \$225,000 | Chef Instructor | \$69,628 |
| Director of Catering Sales | \$90,000 | Co-General Manager | \$40,000 |
| Director of Culture \& Hospitality | \$70,000 | Commissary Manager | \$105,000 |
| Director of Operations | \$103,333 | Controller | \$120,000 |
| Director of Sales and Marketing | \$95,000 | Corporate Chef | \$120,000 |
| Director of Special Events | \$50,000 | Culinary Development Director | \$98,000 |
| Director of Training | \$72,000 | Culinary Director | \$92,000 |
| District / Multi-Unit Manager | \$78,250 | Digital Marketing Manager | \$82,000 |
| Engaged Life Supervisor | \$58,000 | Director of Banquets | \$110,000 |
| Event Coordinator | \$54,000 | Director of Catering | \$75,000 |
| Events \& Sales Manager | \$64,667 | Director of Construction | \$130,000 |


| Classifications | Female |
| :--- | :---: |
| Executive Chef | $\$ 90,000$ |
| Fast Track General Manager | $\$ 47,120$ |
| General Manager | $\$ 60,562$ |
| Graphic Designer | $\$ 70,000$ |
| Grocery Manager | $\$ 55,000$ |
| Hotel Manager | $\$ 50,000$ |
| Hourly (non-supervisory) | $\$ 33,280$ |
| Hourly Supervisor | $\$ 35,360$ |
| HR Talent Coordinator | $\$ 62,500$ |
| Human Resource Director | $\$ 91,600$ |
| Human Resource Manager | $\$ 80,533$ |
| Kitchen Manager | $\$ 58,333$ |
| Local Operating Partner | $\$ 70,000$ |
| Multi-Unit General Manager | $\$ 90,000$ |
| Office Manager | $\$ 50,000$ |
| Operations Manager | $\$ 80,000$ |
| Pastry Chef | $\$ 48,720$ |
| Production Manager | $\$ 45,000$ |
| Regional Manager | $\$ 84,250$ |
| Restaurant Manager | $\$ 56,888$ |
| Sales Manager | $\$ 65,000$ |
| Senior Manager | $\$ 90,000$ |
| Service Manager | $\$ 45,000$ |
| Shift Leader | $\$ 33,280$ |
| Shift Supervisor | $\$ 46,800$ |


| Classifications | Male |
| :--- | :---: |
|  | Director of Food and Beverage |
| Director of Franchise Operations | $\$ 100,000$ |
| Director of Operations | $\$ 120,875$ |
| Director of Purchasing | $\$ 75,000$ |
| Dir of Sales / Dir of Sales \& Mkt | $\$ 96,500$ |
| District / Multi-Unit Manager | $\$ 85,607$ |
| Event Sales Manager | $\$ 70,000$ |
| Executive Chef | $\$ 75,858$ |
| Executive Sous Chef | $\$ 72,500$ |
| Fast Track General Manager | $\$ 52,666$ |
| Food and Beverage Director | $\$ 85,000$ |
| Food and Beverage Manager | $\$ 75,000$ |
| Franchise Business Consultant | $\$ 70,000$ |
| Front of House Manager | $\$ 58,000$ |
| General Manager | $\$ 67,998$ |
| Multi-Unit General Manager | $\$ 70,000$ |
| General Manager in Training | $\$ 65,000$ |
| Grocery Manager | $\$ 79,333$ |
| Hourly (non-supervisory) | $\$ 20,000$ |
| Hourly Supervisor | $\$ 35,346$ |
| Human Resource Manager | $\$ 100,000$ |
| Human Resources Coordinator | $\$ 47,320$ |
| IT Technician Specialist | $\$ 65,000$ |
| Kitchen Manager | $\$ 59,453$ |
| Maintenance Technician | $\$ 49,920$ |

## AVERAGE STARTING SALARIES

| Classifications | Female |
| :--- | :---: |
| Sous Chef | $\$ 60,315$ |
| Team Manager | $\$ 41,600$ |
| Training Manager | $\$ 79,000$ |
| Venue Operations Manager | $\$ 65,000$ |


| Classifications | Male |
| :--- | :---: |
| $n$ | $\$ 87,000$ |
|  | Managing Partner |
| Marketing Manager | $\$ 80,000$ |
|  | $\$ 80,000$ |
|  | $\$ 45,000$ |
| Pastry Chef | $\$ 75,000$ |
| Plant Production Manager | $\$ 110,000$ |
| Project Specialist | $\$ 73,000$ |
| Purchasing Manager | $\$ 62,983$ |
| Regional Manager | $\$ 73,000$ |
| Restaurant Manager | $\$ 70,000$ |
| Revenue Manager | $\$ 56,000$ |
| Sales Manager | $\$ 42,770$ |
| Service Technician | $\$ 71,815$ |
| Shift Supervisor | $\$ 75,000$ |
| Sous Chef | $\$ 125,000$ |
| Training Manager | $\$ 158,750$ |
| Vice President of IT |  |
| Vice President of Operations |  |

## RESTAURANT DIVISION

Average Starting Salaries - Female

| Area Coach |  | Assistant Restaurant Manager |  |
| :---: | :---: | :---: | :---: |
| QSR | \$77,000 | Casual Theme / Full Service | \$49,000 |
| Area Director |  | Bakery Manager |  |
| Casual Theme / Full Service | \$97,500 |  |  |
|  |  | Fast Casual | \$50,000 |
| Fast Casual | \$90,000 | Banquet Supervisor |  |
| Area Leader of Training |  |  |  |
|  |  | Corporate Food \& Beverage | \$39,520 |
| QSR | \$90,000 |  |  |
| Assistant / Co-Manager |  | Catering Manager |  |
| Casual Theme / <br> Full Service | \$56,147 | Casual Theme / <br> Full Service | \$67,000 |
| Family Style | \$49,630 | Fast Casual | \$31,320 |
| Fast Casual | \$50,569 | Event Dining | \$65,000 |
| QSR | \$46,145 | Marketplace Dining | \$55,000 |
| Upscale Dining | \$54,400 | Corporate Food \& Beverage | \$61,666 |
| Upscale Casual | \$70,800 |  |  |
| Corporate Food \& Beverage | \$53,000 | Catering Sales Manager |  |
| Senior Living | \$70,000 | Fast Casual | \$26,880 |
|  |  | Event Dining | \$55,000 |
| Assistant General Manager |  | Chef |  |
| Casual Theme / <br> Full Service | \$57,120 |  |  |  |
|  |  | Casual Theme / <br> Full Service | \$60,000 |
| Family Style | \$60,000 |  |  |
| Fast Casual | \$52,145 | Corporate Food \& Beverage | \$62,500 |
| QSR | \$40,598 |  |  |
| Upscale Casual | \$62,333 |  |  |
| Upscale Dining | \$90,000 |  |  |

## RESTAURANT DIVISION

Average Starting Salaries - Female

| Chef Tournant |  | Director of Training |  |
| :---: | :---: | :---: | :---: |
| Upscale Dining | \$73,000 | Casual Theme / Full Service | \$72,000 |
| Chief of Staff |  | District / Multi-Unit Manager |  |
| Upscale Dining | \$120,000 |  |  |
| Chief Operating Officer |  | Casual Theme / Full Service | \$85,000 |
|  |  | Fast Casual | \$76,667 |
| QSR | \$225,000 | QSR | \$77,916 |
| Director of Catering Sales |  | Engaged Life Supervisor |  |
| Casual Theme / Full Service | \$90,000 | Healthcare/Senior Living | \$58,000 |
| Director of Culture \& Hospitality |  | Event Coordinator |  |
| Corporate Food \& Beverage | \$70,000 | Upscale Casual | \$54,000 |
| Director of Operations |  | Events \& Sales Manager |  |
| Fast Casual | \$90,000 | Corporate Food \& Beverage | \$60,000 |
| QSR | \$110,000 | Casual Theme / Full Service | \$68,333 |
| Director of Sales and Marketing |  | Event Dining | \$48,000 |
| QSR | \$95,000 | Marketplace Dining | \$75,000 |
| Director of Special Events |  | Executive Chef |  |
| Event Dining | \$50,000 | Event Dining | \$90,000 |

## RESTAURANT DIVISION

Average Starting Salaries - Female

| Fast Track General Manager |  | Hourly (non-supervisory) |  |
| :---: | :---: | :---: | :---: |
| Casual Theme / Full Service | \$58,000 | Corporate Food \& Beverage | \$33,280 |
| Fast Casual | \$48,000 | Hourly Supervisor |  |
| QSR | \$35,360 |  |  |
| General Manager |  | Casual Theme / Full Service | \$5,886.40 + Tips |
| Casual Theme / <br> Full Service | \$66,774 | Corporate Food \& Beverage | \$39,520 |
| Family Style | \$63,500 | QSR | \$31,200 |
| Fast Casual | \$59,355 | HR Talent Coordinator |  |
| QSR | \$55,612 |  |  |
| Retail/Grocery | \$48,000 | Corporate Food \& Beverage | \$62,500 |
| Corporate Food \& Beverage | \$70,000 | Human Resource Director |  |
| Upscale Casual | \$100,000 |  |  |
| Upscale Dining | \$84,333 | Casual Theme / Full Service | \$92,500 |
| Graphic Designer |  | Fast Casual | \$88,000 |
|  |  | Upscale Casual | \$92,500 |
| Fast Casual | \$70,000 | Human Resource Manager |  |
| Grocery Manager |  |  |  |
|  |  | Casual Theme / Full Service | \$73,000 |
| Fast Casual | \$55,000 |  |  |
| QSR | \$55,000 | Fast Casual | \$93,600 |
|  |  | Event Dining | \$75,000 |
| Hotel Manager |  | Kitchen Manager |  |
| QSR | \$50,000 |  |  |  |
|  |  | Casual Theme / Full Service | \$58,333 |

## RESTAURANT DIVISION

Average Starting Salaries - Female


RESTAURANT DIVISION

Average Starting Salaries - Female

| Shift Supervisor |  |
| :--- | ---: |
| Fast Casual | $\$ 46,800$ |
|  |  |
| Sous Chef | $\$ 59,751$ |
| Casual Theme / <br> Full Service | $\$ 54,280$ |
| Corporate Food <br> \& Beverage | $\$ 60,000$ |
| Upscale Casual | $\$ 71,500$ |
| Upscale Dining | $\$ 40,560$ |
|  |  |
| Team Manager | $\$ 79,000$ |
| Fast Casual |  |
| Training Manager |  |
| QSR |  |

Venue Operations Manager
Casual Theme /
$\$ 65,000$
Full Service

| $\$ 65,000$ |
| :--- |

## RESTAURANT DIVISION

Average Starting Salaries - Male

| Accounting Specialist |  | Assistant Controller |  |
| :---: | :---: | :---: | :---: |
| Corporate Food \& Beverage | \$44,800 | Casual Theme / Full Service | \$50,000 |
| Area Coach |  | Assistant Culinary Director |  |
| Casual Theme / <br> Full Service | \$100,000 | Casual Theme / <br> Full Service | \$75,000 |
| Fast Casual | \$80,000 |  |  |
| QSR | \$76,500 | Assistant General Manager |  |
| Area Director |  | Casual Theme / <br> Full Service | \$62,411 |
| Casual Theme / <br> Full Service | \$107,500 | Corporate Food \& Beverage | \$66,482 |
| Family Style | \$87,000 | Family Style | \$65,000 |
| Fast Casual | \$97,500 | Fast Casual | \$61,225 |
| QSR | \$86,200 | QSR | \$54,096 |
| Upscale Casual | \$120,000 | Upscale Casual | \$70,409 |
|  |  | Upscale Dining | \$75,133 |
| Assistant / Co-Manager |  | Assistant Kitchen Manager |  |
| Casual Theme / <br> Full Service | \$59,709 |  |  |
|  |  | Casual Theme / Full Service | \$56,020 |
| Corporate Food \& Beverage | \$56,500 | Full Service <br> Fast Casual | \$72,000 |
| Family Style | \$51,285 | Marketplace Dining | \$65,000 |
| Fast Casual | \$52,735 | Upscale Casual | \$60,000 |
| QSR | \$51,823 |  |  |
| Retail/Grocery | \$52,750 | Banquet Manager |  |
| Upscale Casual | \$61,142 | Corporate Food \& Beverage | \$40,000 |
| Upscale Dining | \$69,000 |  |  |
|  |  | Event Dining | \$75,000 |

## RESTAURANT DIVISION

Average Starting Salaries - Male


## RESTAURANT DIVISION

## Average Starting Salaries - Male

| Director of Banquets |  |
| :--- | ---: |
| Event Dining | $\$ 110,000$ |
|  |  |
| Director of Catering |  |
| Event Dining | $\$ 75,000$ |


| Dir of Sales / Dir of Sales \& Mktg |  |
| :--- | ---: |
| QSR | $\$ 63,000$ |
| Upscale Casual | $\$ 130,000$ |
|  |  |
| District / Multi-Unit Manager |  |
| Casual Theme / |  |
| Full Service | $\$ 111,666$ |
| Fast Casual | $\$ 76,166$ |
| QSR | $\$ 79,375$ |


| Director of Food and Beverage |  |
| :--- | :---: |
| Casual Theme / <br> Full Service | $\$ 80,000$ |
| Corporate Food <br> \& Beverage | $\$ 85,000$ |


| Event Sales Manager |
| :--- |
| Casual Theme / |
| Full Service |


| Director of Franchise Operations |  |
| :--- | ---: |
| Casual Theme / <br> Full Service | $\$ 100,000$ |
|  | $\mathbf{\$ 9 6 , 0 0 0}$ |
| Director Of Operations |  |
| Corporate Food <br> \& Beverage | $\$ 135,428$ |
| Casual Theme / <br> Full Service | $\$ 120,000$ |
| Fast Casual | $\mathbf{\$ 9 5 , 0 0 0}$ |
| QSR | $\$ 200,000$ |


| Director of Purchasing |  |
| :--- | ---: |
| Upscale Casual | $\$ 75,000$ |


| Executive Chef |  |
| :--- | ---: |
| Casual Theme / <br> Full Service | $\$ 73,275$ |
| Corporate Food <br> \& Beverage | $\$ 71,125$ |
| Event Dining | $\$ 75,000$ |
| Fast Casual | $\$ 75,000$ |
| Upscale Casual | $\$ 80,000$ |
| Upscale Dining | $\$ 85,800$ |
|  |  |
| Executive Sous Chef |  |
| Upscale Dining | $\$ 72,500$ |
|  | $\$ 52,500$ |
| Fast Track General Manager |  |
| Casual Theme / | $\$ 54,500$ |
| Full Service | $\$ 52,000$ |
| Fast Casual |  |

## RESTAURANT DIVISION

Average Starting Salaries - Male

## RESTAURANT DIVISION

Average Starting Salaries - Male

| Kitchen Manager |  |
| :--- | :---: |
| Family Style | $\$ 47,500$ |
| Casual Theme / <br> Full Service | $\$ 59,557$ |
| Fast Casual | $\$ 58,900$ |
| Event Dining | $\$ 50,000$ |
| Corporate Food <br> \& Beverage | $\$ 64,916$ |
| QSR | $\$ 50,000$ |
| Upscale Casual | $\$ 62,000$ |
| Upscale Dining | $\$ 65,000$ |
| Marketplace Dining | $\$ 50,000$ |


| Other | \$45,000 |
| :---: | :---: |
| Project Specialist |  |
| Corporate Food \& Beverage | \$75,000 |
| Purchasing Manager |  |
| Casual Theme / Full Service | \$110,000 |
| Regional Manager |  |
| Casual Theme / Full Service | \$92,500 |
| Fast Casual | \$55,000 |
| QSR | \$52,000 |


| Restaurant Manager |  |
| :--- | :---: |
| Casual Theme / <br> Full Service | $\$ 61,125$ |
| Corporate Food <br> \& Beverage | $\$ 53,866$ |
| Event Dining | $\$ 80,833$ |
| Family Style | $\$ 52,239$ |
| Fast Casual | $\$ 76,738$ |
| QSR | $\$ 53,753$ |
| Retail/Grocery | $\$ 80,000$ |
| Upscale Casual | $\$ 64,911$ |
| Upscale Dining | $\$ 65,988$ |

## RESTAURANT DIVISION

Average Starting Salaries - Male

| Revenue Manager |  |
| :--- | ---: |
| Upscale Casual | $\$ 73,000$ |
|  |  |
| Sales Manager |  |
| Fast Casual | $\$ 70,000$ |

Vice President of IT
Casual Theme /
Full Service
\$125,000

Vice President of Operations

| Casual Theme / | $\$ 180,000$ |
| :--- | :---: |
| Full Service | $\$ 85,000$ |
| Marketplace Dining | $\$ 190,000$ |
| Corporate Food <br> \& Beverage |  |


| Shift Supervisor |  |
| :--- | ---: |
| Family Style | $\$ 44,200$ |
| Fast Casual | $\$ 27,040$ |
| QSR | $\$ 39,520$ |
| Upscale Casual | $\$ 41,600$ |
| Upscale Dining | $\$ 45,760$ |


| Sous Chef |  |
| :--- | :---: |
| Casual Theme / <br> Full Service | $\$ 59,882$ |
| Corporate Food <br> \& Beverage | $\$ 63,750$ |
| Event Dining | $\$ 65,000$ |
| Fast Casual | $\$ 73,000$ |
| Upscale Casual | $\$ 66,235$ |
| Upscale Dining | $\$ 67,956$ |

Training Manager
Fast Casual $\quad \$ 75,000$

Beverage



## Gender

AVERAGE RAISE PER CLASSIFICATION

| Classifications | Female |
| :--- | :---: |
| Casual Theme / Full Service | $\$ 7,521$ |
| Event Dining | $\$ 10,000$ |
| Family Style | $\$ 5,625$ |
| Fast Casual | $\$ 6,281$ |
| Corporate Food \& Beverage | $\$ 6,750$ |
| QSR | $\$ 7,657$ |
| Retail/Grocery | $\$ 12,000$ |
| Healthcare/Senior Living | $\$ 6,500$ |
| Upscale Casual | $\$ 6,214$ |
| Upscale Dining | $\$ 8,428$ |


| Classifications | Male |
| :--- | :---: |
| Family Style | $\$ 6,875$ |
| Casual Theme / Full Service | $\$ 7,303$ |
| Event Dining | $\$ 5,571$ |
| Corporate Food \& Beverage | $\$ 7,486$ |
| Fast Casual | $\$ 5,390$ |
| QSR | $\$ 6,736$ |
| Retail/Grocery | $\$ 7,000$ |
| Upscale Casual | $\$ 7,797$ |
| Upscale Dining | $\$ 7,789$ |

TOP 10 REASONS MANAGERS LEFT THEIR EMPLOYER AND HOW MANY RECEIVED A RAISE WITH THEIR NEW EMPLOYER

Female | \% Received


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## INDUSTRY EXPERIENCE

## Female and Male

| Classifications | Years in Business | Jobs in last 5 years |
| :---: | :---: | :---: |
| Accounting Specialist | 0 | 5 |
| Area Coach | 22 | 2 |
| Area Director | 21 | 1.7 |
| Area Leader of Training | 19 | 1 |
| Assistant / Co-Manager | 13 | 2 |
| Assistant Controller | 7 | 3 |
| Assistant Culinary Director | 14 | 2 |
| Assistant General Manager | 14 | 2.3 |
| Assistant Kitchen Manager | 13.5 | 2.4 |
| Assistant Restaurant Manager | 5 | 6 |
| Attractions Operations Manager | 8 | 4 |
| Bakery Manager | 22 | 3 |
| Banquet Manager | 14.5 | 3 |
| Banquet Supervisor | 15 | 3 |
| Bar Manager | 13 | 3 |
| Board Director | 7 | 2 |
| Catering Manager | 15 | 2.4 |
| Catering Sales Manager | 18 | 2.75 |
| Chef | 14 | 2.3 |
| Chef Instructor | 15 | 3 |
| Chef Tournant | 7 | 3 |
| Chief of Staff | 0 | 2 |
| Chief Operating Officer | 22 | 2 |
| Co-General Manager | 15 | 3 |
| Commissary Manager | 21 | 1 |
| Controller | 23 | 1.6 |
| Corporate Chef | 20.25 | 2.25 |

## INDUSTRY EXPERIENCE

## Female and Male

| Classifications | Years in Business | Jobs in last 5 years |
| :---: | :---: | :---: |
| Culinary Development Director | 20 | 1 |
| Culinary Director | 30 | 2 |
| Deli Manager | 8 | 1 |
| Digital Marketing Manager | 0 | 3 |
| Director of Banquets | 37 | 1 |
| Director of Catering | 11 | 2 |
| Director of Catering Sales | 7 | 2 |
| Director of Construction | 18 | 2 |
| Director of Culture \& Hospitality | 23 | 1 |
| Director of Food and Beverage | 22 | 3.5 |
| Director of Franchise Operations | 16 | 3 |
| Director Of Operations | 23 | 2 |
| Director of Purchasing | 17 | 2 |
| Dir. of Sales/Dir. of Sales \& Mktg | 18 | 2 |
| Director of Special Events | 32 | 3 |
| Director of Training | 8 | 1 |
| District / Multi-Unit Manager | 21 | 2 |
| Engaged Life Supervisor | 22 | 3 |
| Event Coordinator | 12 | 5 |
| Events \& Sales Manager | 11 | 2.7 |
| Executive Chef | 18 | 2.6 |
| Executive Sous Chef | 11 | 3 |
| Fast Track General Manager | 13 | 1.9 |
| Food and Beverage Director | 21 | 2 |
| Food and Beverage Manager | 12.5 | 1 |
| Franchise Business Consultant | 30 | 1 |
| Front of House Manager | 23 | 1 |

## INDUSTRY EXPERIENCE

## Female and Male

| Classifications | Years in Business | Jobs in last 5 years |
| :---: | :---: | :---: |
| General Manager | 16 | 2 |
| General Manager in Training | 31 | 2 |
| Graphic Designer | 7 | 3 |
| Grocery Manager | 16 | 2.6 |
| Hotel Manager | 4 | 4 |
| Hourly (non-supervisory) | 9 | 1.5 |
| Hourly Supervisor | 10 | 3.2 |
| HR Talent Coordinator | 10 | 2 |
| Human Resource Director | 10 | 3 |
| Human Resource Manager | 17 | 2.2 |
| Human Resources Coordinator | 13 | 1 |
| IT Technician Specialist | 12 | 1 |
| Kitchen Manager | 15 | 2.6 |
| Local Operating Partner | 10 | 1 |
| Maintenance Technician | 4.5 | 1.5 |
| Managing Partner | 22.5 | 1.8 |
| Marketing Manager | 8 | 2.4 |
| Multi-Unit General Manager | 21.25 | 1.5 |
| Office Manager | 12 | 3 |
| Operations Manager | 12.5 | 2.5 |
| Pastry Chef | 10.25 | 2.25 |
| Plant Production Manager | 0 | 0 |
| Production Manager | 7 | 3 |

## INDUSTRY EXPERIENCE

## Female and Male

| Classifications | Years in Business | Jobs in last 5 years |
| :---: | :---: | :---: |
| Project Specialist | 3 | 1 |
| Purchasing Manager | 9 | 2 |
| Regional Manager | 17 | 2 |
| Restaurant Manager | 14 | 2.4 |
| Revenue Manager | 28 | 1 |
| Sales Manager | 9 | 1.5 |
| Senior Manager | 25 | 3 |
| Service Manager | 7 | 1 |
| Service Technician | 20 | 1 |
| Shift Leader | 4.5 | 2 |
| Shift Supervisor | 9 | 2.25 |
| Sous Chef | 14 | 2.5 |
| Team Manager | 11.5 | 2 |
| Training Manager | 14.75 | 1.25 |
| Venue Operations Manager | 9 | 4 |
| Vice President of IT | 25 | 1 |
| Vice President of Operations | 17.75 | 1.5 |

PERCENTAGE OF MANAGERS RECEIVING BONUSES FROM PREVIOUS EMPLOYER


## CLASSIFICATION UPGRADE

## DEGREE OR NO DEGREE:

YOU MAKE THE CALL!

| Classifications | 2 Year | 4 Year | None | Masters | Military | Some Post HS Education |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accounting Specialist | - | 100\% | - | - | - | - |
| Area Coach | - | 50\% | 50\% | - | - | - |
| Area Director | 22\% | 50\% | 28\% | - | - | - |
| Area Leader of Training | - | 100\% | - | - | - | - |
| Assistant / <br> Co-Manager | 27\% | 23\% | 44\% | - | 3\% | 3\% |
| Assistant Controller | - | 100\% | - | - | - | - |
| Assistant Culinary Director | 100\% | - | - | - | - | - |
| Assistant General Manager | 29\% | 25\% | 40\% | 3\% | 2\% | 1\% |
| Assistant Kitchen Manager | 38\% | 23\% | 23\% | - | 8\% | 8\% |
| Assistant <br> Restaurant <br> Manager | 100\% | - | - | - | $\bullet$ | - |
| Attractions Operations Manager | - | 100\% | - | - | - | - |
| Bakery Manager | - | 50\% | 50\% | - | - | - |
| Banquet Manager | - | 50\% | 50\% | - | - | - |
| Banquet Supervisor | - | - | 100\% | - | - | - |
| Bar Manager | 67\% | - | 33\% | - | - | - |
| Board Director | - | - | - | - | 100\% | - |
| Catering Manager | 25\% | 59\% | 8\% | - | - | 8\% |
| Catering Sales <br> Manager | - | 50\% | 50\% | $\bullet$ | - | $\bullet$ |
| Chef | 50\% | 17\% | 29\% | - | - | 4\% |

## DEGREE OR NO DEGREE: YOU MAKE THE CALL!

| Classifications | 2 Year | 4 Year | None | Masters | Military | Some Post HS Education |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Chef Instructor | - | 100\% | - | - | - | - |
| Chef Tournant | 100\% | - | - | - | - | - |
| Chief of Staff | - | - | - | 100\% | - | - |
| Chief Operating Officer | - | 100\% | - | - | - | - |
| Co-General <br> Manager | - | - | 100\% | - | - | - |
| Commissary <br> Manager | - | 100\% | - | $\bullet$ | - | - |
| Controller | - | 67\% | - | 33\% | - | - |
| Corporate Chef | 50\% | 50\% | - | - | - | - |
| Culinary Development Director | 100\% | - | - | $\bullet$ | - | - |
| Culinary Director | 100\% | - | - | - | - | - |
| Digital Marketing <br> Manager | 100\% | $\bullet$ | - | - | - | - |
| Director of Banquets | 100\% | $\bullet$ | - | - | - | - |
| Director of Catering | 100\% | $\bullet$ | - | - | - | - |
| Director of Catering Sales | - | 100\% | - | - | - | - |
| Director of Construction | 100\% | - | - | - | - | - |
| Director of Culture \& Hospitality | $\bullet$ | - | 100\% | - | - | - |

## DEGREE OR NO DEGREE: <br> YOU MAKE THE CALL!

-

| Classifications | 2 Year | 4 Year | None | Masters | Military | Some <br> Post HS Education |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Director of Franchise Operations | 100\% | - | - | - | - | - |
| Director of Operations | 20\% | 40\% | 26\% | 7\% | 7\% | - |
| Director of Purchasing | - | 100\% | - | - | - | - |
| Dir. of Sales/Dir. of Sales \& Mktg | 33\% | - | 33\% | 33\% | - | - |
| Director of Special Events | - | - | 100\% | - | - | - |
| Director of Training | - | 100\% | - | - | - | - |
| District / <br> Multi-Unit Manager | 21\% | 50\% | 21\% | 4\% | - | 4\% |
| Engaged Life Supervisor | - | - | - | 100\% | - | - |
| Event Coordinator | - | - | 100\% | - | - | - |
| Events \& Sales Manager | 14\% | 72\% | 14\% | - | $\bullet$ | - |
| Executive Chef | 40\% | 27\% | 28\% | 2\% | 3\% | - |
| Executive <br> Sous Chef | 100\% | - | - | - | - | - |
| Fast Track General Manager | 30\% | 10\% | 60\% | - | - | - |
| Food and Beverage Director | 33\% | 33\% | 33\% | - | - | - |
| Food and Beverage Manager | - | 50\% | 50\% | - | - | - |

DEGREE OR NO DEGREE: YOU MAKE THE CALL!

| Classifications | 2 Year | 4 Year | None | Masters | Military | Some Post HS Education |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Franchise Business Consultant | - | 100\% | - | - | - | - |
| Front of House Manager | - | - | - | - | 100\% | - |
| General Manager | 23\% | 29\% | 43\% | 2\% | 2\% | 1\% |
| General Manager in Training | 100\% | - | - | - | - | - |
| Graphic Designer | 100\% | - | - | - | - | - |
| Grocery Manager | 50\% | 50\% | - | - | - | - |
| Hotel Manager | - | - | 100\% | - | - | - |
| Hourly (nonsupervisory) | - | - | 100\% | - | - | - |
| Hourly Supervisor | 36\% | 9\% | 55\% | - | - | - |
| HR Talent Coordinator | 100\% | - | - | - | - | - |
| Human Resource Director | 20\% | 40\% | 40\% | - | - | - |
| Human Resource Manager | - | 80\% | - | 20\% | - | - |
| Human Resources Coordinator | 100\% | - | - | - | - | - |
| IT Technician Specialist | - | 100\% | - | - | - | - |
| Kitchen Manager | 35\% | 18\% | 42\% | 1\% | 3\% | 1\% |
| Local Operating Partner | - | 100\% | - | - | - | - |
| Maintenance <br> Technician | 50\% | - | 50\% | - | - | - |

## DEGREE OR NO DEGREE: YOU MAKE THE CALL!

-

| Classifications | 2 Year | 4 Year | None | Masters | Military | Some Post HS Education |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Managing Partner | 17\% | 50\% | 33\% | - | - | - |
| Marketing Manager | 40\% | - | - | 60\% | - | - |
| Multi-Unit General Manager | 50\% | 25\% | 25\% | - | - | - |
| Office Manager | 100\% | - | - | - | - | - |
| Operations <br> Manager | 50\% | 50\% | - | - | - | - |
| Pastry Chef | 50\% | 50\% | - | - | - | - |
| Plant Production Manager | - | - | 100\% | $\bullet$ | $\bullet$ | $\bullet$ |
| Production <br> Manager | 100\% | $\bullet$ | - | - | $\bullet$ | $\bullet$ |
| Project Specialist | - | 100\% | - | - | - | - |
| Purchasing Manager | - | 100\% | - | - | - | - |
| Regional Manager | 50\% | 50\% | - | - | - | - |
| Restaurant <br> Manager | 26\% | 26\% | 42\% | 22\% | 1\% | 1\% |
| Revenue Manager | - | 100\% | - | - | - | - |
| Sales Manager | - | 100\% | - | - | - | - |
| Senior Manager | - | 100\% | - | - | - | - |
| Service Manager | - | - | 100\% | - | - | - |
| Service Technician | - | $\bullet$ | 100\% | - | - | - |
| Shift Leader | - | 100\% | - | - | - | - |
| Shift Supervisor | - | 36\% | 50\% | - | 14\% | - |
| Sous Chef | 39\% | 16\% | 40\% | 1\% | 3\% | 1\% |

DEGREE OR NO DEGREE:
YOU MAKE THE CALL!

## CANADA PROVINCIAL BREAKOUT

Canada consists of the following provinces:
$\qquad$
$\left.\begin{array}{lccccccc}\text { Classifications } & 2 \text { Year } & 4 \text { Year } & \text { None } & \text { Masters } & & & \begin{array}{c}\text { Military } \\ \text { Pome } \\ \text { Post HS }\end{array} \\ \text { Education }\end{array}\right]$

Alberta, British Columbia, Montreal, Ontario \& Vancouver Island

Overall Average for the Canada Region

|  | Female | Male |
| :--- | :---: | :---: |
| Fast Casual | $\$ 50,000$ | $\bullet$ |
| Casual Theme | $\$ 55,000$ | $\$ 53,693$ |
| Upscale Casual | $\$ 68,600$ | $\$ 63,857$ |
| Corporate Food <br> \& Beverage | $\$ 40,320$ | $\$ 123,125$ |
| QSR | $\$ 75,833$ | $\$ 48,222$ |



## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Assistant/ Co-Manager |  |  | General Manager |  |  |
| Casual Theme | \$50,000 | - | Casual Theme | - | \$63,000 |
| QSR | \$47,500 | - | Upscale Casual | - | \$65,000 |
|  |  |  | QSR | - | \$50,390 |
| Assistant General Manager |  |  | Corporate Food \& Beverage | - | \$72,500 |
| Fast Casual | \$50,000 | - |  |  |  |
| Upscale Casual | \$55,000 | - | Kitchen Manager |  |  |
| Assistant Kitchen Manager |  |  |  |  |  |  |  |
|  |  |  | Casual Theme Upscale Casual | - | \$55,000 |
| Casual Theme | - | \$60,000 |  | - | \$68,000 |
| Upscale Casual | - | \$60,000 | Marketing Manager |  |  |
| Banquet Manager |  |  |  |  |  |  |  |
|  |  |  | QSR | \$65,000 | \$80,000 |
| Corporate Food \& Beverage | \$40,000 | - | Banquet Supervisor |  |  |
| Director of Operations |  |  | Corporate Food \& Beverage | \$36,480 | - |
| QSR | \$110,000 | \$115,000 | Restaurant Manager |  |  |
| Director of Sales |  |  | Casual Theme | \$58,750 | \$54,342 |
| QSR | \$95,000 | - | QSR | \$75,400 | \$56,333 |
|  |  |  |  | - | \$51,000 |
| District/Multi-Unit Manager |  |  | Sous Chef |  |  |
| QSR | \$72,500 | - | Casual Theme | - | \$60,000 |
| Executive Chef |  |  | Corporate Food \& Beverage | \$44,160 | - |
| Upscale Casual | - | \$85,000 |  |  |  |
|  |  |  | Vice President of Operations |  |  |
|  |  |  | Corporate Food \& Beverage | - | \$190,000 |

## Received Raises



Received Bonuses


Avg. Bonus
$\$ 0$


## SOUTHWEST REGIONAL BREAKOUT

The Southwest consists of the following states:
Arizona, New Mexico, Oklahoma \& Texas

Overall Average for the Southwest Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 50,250$ | $\$ 55,168$ |
| Fast Casual | $\$ 52,662$ | $\$ 56,081$ |
| Family Style | $\$ 52,000$ | $\$ 62,500$ |
| Casual Theme | $\$ 57,840$ | $\$ 61,670$ |
| Upscale Casual | $\$ 76,000$ | $\$ 70,100$ |
| Upscale Dining <br> + Fine Dining | $\$ 92,500$ | $\$ 70,033$ |
| Retail/Grocery | $\bullet$ | $\$ 64,266$ |
| Event Dining | $\bullet$ | $\$ 70,000$ |
| Hospitality | $\bullet$ | $\$ 71,249$ |
| Corporate Food <br> \& Beverage |  | $\$ 71,875$ |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | :---: | :---: |
|  |  |  |
| Kitchen Manager |  |  |
| Casual Theme | • | $\$ 57,750$ |
| Upscale Casual |  | • |


| Restaurant Manager |  |  |
| :--- | :---: | :---: |
| QSR | $\$ 40,000$ | $\$ 48,345$ |
| Fast Casual | $\$ 50,000$ | $\$ 44,100$ |
| Family Style | $\$ 52,000$ | $\bullet$ |
| Casual Theme | $\$ 55,519$ | $\$ 57,881$ |
| Upscale Casual | $\$ 68,000$ | $\$ 63,750$ |
| Upscale Dining | $\$ 65,000$ | $\$ 71,875$ |
| Retail/Grocery | $\bullet$ | $\$ 80,000$ |


| Sous Chef |  |  |
| :--- | ---: | ---: |
| Casual Theme |  | • |
| Upscale Dining |  | • |
| Corporate Food <br> \& Beverage | $\$ 67,000$ |  |

Training Manager
QSR
\$78,000
$\qquad$

Vice President of Operations
Casual Theme

- $\$ 110,000$

Received Raises


## Received Bonuses




Avg. Bonus
$\$ 6,541$

## SOUTHEAST REGIONAL BREAKOUT

The Southeast consists of the following states:
Alabama, Arkansas, Florida, Kentucky, Louisiana, Mississippi, Georgia, South Carolina, Tennessee \& West Virginia

## Overall Average for the Southeast Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 55,453$ | $\$ 64,944$ |
| Fast Casual | $\$ 42,238$ | $\$ 50,993$ |
| Family Style | $\$ 52,208$ | $\$ 58,162$ |
| Casual Theme | $\$ 57,383$ | $\$ 68,847$ |
| Upscale Casual | $\$ 62,750$ | $\$ 70,826$ |
| Upscale Dining | $\bullet$ | $\$ 75,371$ |
| Corporate Dining | $\$ 60,833$ | $\$ 63,644$ |
| Event Dining | $\bullet$ | $\$ 50,000$ |



## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | ---: | ---: |
| Assistant Manager |  |  |
| QSR | $\$ 41,890$ | $\$ 42,800$ |
| Fast Casual | $\$ 39,800$ | $\$ 46,700$ |
| Family Style | $\$ 53,125$ | $\$ 51,500$ |
| Casual Theme | $\$ 50,900$ | $\$ 52,500$ |
| Upscale Casual | $\$ 59,500$ | $\$ 57,500$ |

Assistant General Manager

| QSR | $\$ 40,000$ | $\bullet$ |
| :--- | :---: | :---: |
| Fast Casual | $\bullet$ | $\$ 46,093$ |
| Casual Theme | $\$ 52,500$ | $\$ 56,625$ |
| Upscale Casual | $\$ 62,500$ | $\$ 66,333$ |

Catering/Sales/Events Manager

| Fast Casual | $\$ 29,560$ | $\bullet$ |
| :--- | :---: | :---: |
| Upscale Casual | $\bullet$ | $\$ 60,000$ |
| Upscale Dining | $\bullet$ | $\bullet$ |
| Corporate Dining | $\$ 65,000$ | $\bullet$ |


|  |  |  |
| :--- | :--- | :--- |
| Shift Supervisor |  |  |
| Fast Casual | $\bullet$ | $\$ 27,040$ |
| Family Style | $\bullet$ | $\$ 44,200$ |


| Classifications | Female | Male |
| :---: | :---: | :---: |
| Restaurant Manager |  |  |
| QSR | \$51,846 | \$53,083 |
| Fast Casual | \$51,590 | \$54,375 |
| Family Style | \$40,000 | \$45,000 |
| Casual Theme | \$55,426 | \$59,826 |
| Upscale Casual | \$66,250 | \$66,097 |
| Upscale Dining |  | \$60,113 |
| Executive Chef |  |  |
| Casual Theme | - | \$69,750 |
| Upscale Casual | - | \$60,000 |
| Upscale Dining | - | \$88,333 |
| Event Dining | - | \$63,000 |
| Corporate Dining | - | \$78,433 |
| General Manager |  |  |
| QSR | \$51,980 | \$55,836 |
| Fast Casual | - | \$51,245 |
| Family Style | \$63,500 | \$63,111 |
| Casual Theme | \$57,000 | \$67,047 |
| Upscale Casual | - | \$76,666 |
| Hourly |  |  |
| QSR | - | \$15.5 hr |
| Casual Theme | - | \$14 hr |
| Corporate Dining | \$16 hr | - |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | :---: | :---: |
| Kitchen Manager |  |  |
| Casual Theme | $\$ 56,000$ | $\$ 52,233$ |
| Upscale Casual | $\bullet$ | $\$ 60,000$ |
| Event Dining | $\bullet$ | $\$ 50,000$ |


| Classifications | Female | Male |
| :--- | ---: | ---: |
| Area Director |  |  |
| QSR | $\bullet$ | $\$ 87,000$ |
| Family Style |  | $\bullet$ |
| Casual Theme |  | • |


| Sous Chef |  |  |
| :--- | :---: | :---: |
| Casual Theme | $\$ 64,000$ | $\$ 56,833$ |
| Upscale Casual | $\bullet$ | $\$ 66,666$ |
| Upscale Dining | $\bullet$ | $\$ 77,666$ |
| Corporate Dining | $\$ 55,000$ | $\$ 62,500$ |


| Assistant Kitchen Manager |  |  |
| :--- | ---: | ---: |
| Casual Theme | $\$ 56,000$ | $\$ 55,200$ |
|  |  |  |
| Managing Partner |  |  |
| Casual Theme |  |  |


| Fast Track General Manager |  |  |
| :--- | :---: | ---: |
| Fast Casual | • | $\$ 54,000$ |
| Casual Theme | $\$ 58,000$ | $\$ 50,000$ |
|  |  |  |
| Human Resources Director |  |  |
| Fast Casual | $\$ 48,000$ | • |
| Casual Theme | $\$ 85,000$ | • |


| Chef |  |  |
| :--- | ---: | ---: |
| Casual Theme |  |  |
| Upscale Casual | $\bullet$ | $\$ 80,000$ |
| Corporate Dining | $\$ 62,500$ | $\$ 60,000$ |

District Manager
QSR $\quad \$ 70,000 \quad \$ 86,000$

| Area Coach |  |  |
| :--- | :---: | :---: |
| QSR | $\$ 77,000$ | $\bullet$ |
| Fast Casual | $\bullet$ | $\$ 77,500$ |
| Casual Theme |  | $\bullet$ |

## NORTHEAST REGIONAL <br> BREAKOUT

The Northeast consists of the following states:
Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island \& Vermont

Overall Average for the Northeast Region


## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | :---: | :---: |
| Area Director |  |  |
| Fast Casual | $\$ 90,000$ | $\$ 90,000$ |
| Casual Theme | $\bullet$ | $\$ 95,000$ |


| Classifications | Female | Male |
| :---: | :---: | :---: |
| Chef |  |  |
| Upscale Casual | - | \$70,000 |
| Director of Food \& Beverage |  |  |
| Casual Theme | - | \$80,000 |
| Corporate Food \& Beverage | - | \$85,000 |
| District / Multi-Unit Manager |  |  |
| QSR | - | \$85,000 |
| Event \& Sales Manager |  |  |
| Marketplace Dining | \$75,000 | - |
| Executive Chef |  |  |
| Fast Casual | - | \$75,000 |
| Casual Theme | - | \$79,150 |
| Upscale Dining | - | \$76,000 |
| Food \& Beverage Director |  |  |
| Upscale Casual | - | \$85,000 |
| Food \& Beverage Manager |  |  |
| Casual Theme | - | \$75,000 |

## Received Raises

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| General Manager |  |  | Regional Manager |  |  |
| QSR | \$57,500 | \$60,000 | Casual Theme | \$62,000 | - |
| Fast Casual | \$66,625 | \$64,666 | QSR | \$120,000 | - |
| Casual Theme | \$80,000 | \$87,560 | Restaurant Manager |  |  |
| Upscale Casual | - | \$85,000 |  |  |  |
| Upscale Dining | - | \$115,000 | QSR | \$62,000 | - |
| Corporate Food \& Beverage | \$70,000 | \$96,200 | Fast Casual | - | \$75,000 |
| Event Dining | - | \$70,000 | Casual Theme | \$65,000 | \$66,590 |
|  |  |  | Upscale Dining | \$72,500 | \$76,000 |
| Hourly Supervisor |  |  | Shift Supervisor |  |  |
| Fast Casual | - | \$40,560 | Fast Casual | \$45,760 | - |
| Human Resource Director |  |  | Sous Chef |  |  |
| Casual Theme | \$100,000 | - | Casual Theme | \$67,500 | \$71,666 |
| Human Resource Manager |  |  | Event Dining | \$67,500 | \$65,000 |
|  |  |  | Fast Casual | - | \$73,000 |
| Corporate Food \& Beverage | - | \$100,000 | Upscale Casual | - | \$69,333 |
|  |  |  | Upscale Dining | - | \$66,000 |
| Kitchen Manager |  |  | Vice President of Operations |  |  |
| Casual Theme | - | \$70,000 |  |  |  |
| Corporate Food \& Beverage |  | \$77,000 | Marketplace Dining | - | \$85,000 |
| Marketplace Dining | - | \$50,000 |  |  |  |

## Restaurant Division

## MID-ATLANTIC REGIONAL BREAKOUT

## The Mid-Atlantic consists of the following states:

Delaware, Maryland, New Jersey, New York, North Carolina, Pennsylvania \& Virginia

Overall Average for the Mid-Atlantic Regional Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 49,701$ | $\$ 60,556$ |
| Fast Casual | $\$ 62,018$ | $\$ 78,257$ |
| Family Style | $\$ 42,640$ | $\$ 70,139$ |
| Casual Theme | $\$ 55,198$ | $\$ 91,895$ |
| Upscale Casual | $\$ 78,889$ | $\$ 86,218$ |
| Upscale Dining | $\$ 85,000$ | $\$ 87,609$ |
| Event Dining | $\$ 60,000$ | $\$ 76,750$ |
| Retail/Grocery | $\bullet$ | $\$ 120,000$ |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | :---: | :---: |
| Executive Chef |  |  |
| Casual Theme | $\bullet$ | $\$ 71,905$ |
| Upscale Casual | $\bullet$ | $\$ 85,714$ |
| Upscale Dining | $\bullet$ | $\$ 120,000$ |
|  |  |  |
| General Manager |  | $\$ 67,812$ |
| QSR | $\$ 72,500$ | $\$ 66,731$ |
| Fast Casual | $\bullet$ | $\$ 77,444$ |
| Family Style | $\$ 110,000$ | $\$ 77,500$ |
| Casual Theme | $\$ 85,000$ | $\$ 120,000$ |
| Upscale Casual |  |  |
| Upscale Dining |  |  |
|  | $\$ 31,200$ | $\$ 20,000$ |
| Hourly | $\$ 47,840$ | $\bullet$ |
| QSR | $\bullet$ | $\$ 35,360$ |
| Fast Casual | $\bullet$ | $\$ 45,760$ |
| Casual Theme |  |  |


| Kitchen Manager |  |  |
| :--- | :---: | :---: |
| QSR | $\bullet$ | $\$ 50,000$ |
| Fast Casual | $\bullet$ | $\$ 78,750$ |
| Casual Theme | $\$ 58,500$ | $\$ 57,863$ |
|  |  |  |
| Sous Chef |  |  |
| Casual Theme | $\$ 48,920$ | $\$ 57,502$ |
| Upscale Casual | $\bullet$ | $\$ 56,250$ |
| Upscale Dining | $\$ 73,000$ | $\$ 85,000$ |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Restaurant Manager |  |  | Managing Partner |  |  |
| QSR | - | \$76,000 | Casual Theme | - | \$87,500 |
| Fast Casual | \$60,500 | \$58,316 | Regional Manager |  |  |
| Casual Theme | \$56,495 | \$65,512 |  |  |  |
| Upscale Casual | \$61,666 | \$63,500 | Fast Casual | - | \$55,000 |
| Upscale Dining | - | \$85,000 | Casual Theme | - | \$92,500 |
| Area Director |  |  | VP of Operations |  |  |
| QSR | - | \$85,666 | Casual Theme | - | \$250,000 |
| Fast Casual | - | \$100,000 |  |  |  |
| Casual Theme | - | \$110,000 | Catering Manager |  |  |
|  |  |  | Event Dining | \$65,000 | - |
| Assistant Kitchen Manager |  |  |  |  |  |
| Casual Theme | - | \$64,000 | Catering Sales Manager |  |  |
|  |  |  | Event Dining | \$55,000 | \$60,000 |
| Bar Manager |  |  | Pastry Chef |  |  |
| Casual Theme | - | \$54,000 |  |  |  |
| Chef |  |  | Event Dining | \$60,000 | - |
|  |  |  | Upscale Dining | - | \$80,000 |
| Casual Theme | - | \$73,777 | Director of Banquets |  |  |
| Upscale Casual | - | \$75,000 |  |  |  |
| Retail/Grocery | - | \$120,000 | Event Dining | - | \$110,000 |
| Controller/Revenue Manager |  |  | Marketing Manager |  |  |
| Casual Theme | - | \$110,000 | Event Dining | - | \$52,000 |
| Upscale Casual | - | \$73,000 |  |  |  |

## MIDWEST REGIONAL BREAKOUT

The Midwest consists of the following states:
Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, \& Wisconsin

## Overall Average for the Midwest Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 39,520$ | $\$ 58,659$ |
| Fast Casual | $\$ 61,927$ | $\$ 61,174$ |
| Family Style | $\$ 45,250$ | $\$ 48,900$ |
| Casual Theme | $\$ 71,396$ | $\$ 67,518$ |
| Upscale Casual | $\bullet$ | $\$ 63,265$ |
| Upscale Dining | $\$ 69,321$ | $\$ 64,117$ |
| Corporate Food | $\$ 96,000$ | $\$ 62,592$ |
| \& Beverage | $\bullet$ | $\$ 65,500$ |
| Event Dining |  |  |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Assistant Manager |  |  | Executive Chef |  |  |
| QSR | - | \$46,000 | Casual Theme | \$90,000 | \$78,416 |
| Fast Casual | \$43,680 | \$59,000 | Upscale Dining | - | \$74,000 |
| Family Style | - | \$50,000 | Event Dining | - | \$65,500 |
| Casual Theme | \$57,166 | \$56,230 |  |  |  |
| Upscale Casual | - | \$65,000 | General Manager |  |  |
|  |  |  | QSR | - | \$58,384 |
| Assistant General Manager |  |  | Fast Casual | \$59,800 | \$59,550 |
| QSR | - | \$55,120 | Family Style | - | \$60,000 |
| Fast Casual | \$55,450 | \$52,000 | Casual Theme | \$71,444 | \$68,277 |
| Casual Theme | \$60,833 | \$64,050 | Upscale Dining | \$84,000 | \$83,333 |
| Upscale Dining | \$65,000 | \$70,000 | Corporate F\&B | - | \$67,650 |
| Corporate F\&B | - | \$62,500 |  |  |  |
| Area Coach |  |  | Shift Leader |  |  |
|  |  |  | QSR | \$39,520 | - |
| QSR | - | \$76,500 | Fast Casual | \$33,280 | - |
| Events Manager |  |  | Kitchen Manager |  |  |
| Casual Theme | \$55,000 | - | Fast Casual | - | \$52,000 |
|  |  |  | Family Style | - | \$47,500 |
| Director of Operations |  |  | Casual Theme | - | \$61,937 |
| Casual Theme | - | \$124,333 | Corporate F\&B | - | \$57,625 |
| Corporate F\&B | \$96,000 | - |  |  |  |
| Director of Sales |  |  | Assistant Kitchen Manager |  |  |
|  |  |  | Casual Theme | - | \$46,840 |
| QSR | - | \$63,000 |  |  |  |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male |
| :--- | :---: | :---: |
| Sous Chef |  |  |
| Casual Theme | $\$ 70,000$ | $\$ 59,833$ |
| Upscale Casual | $\bullet$ | $\$ 63,333$ |
| Upscale Dining | $\$ 68,000$ | $\$ 61,100$ |


| Area Director |  |  |
| :--- | :--- | :--- |
| Casual Theme | $\$ 95,000$ | $\bullet$ |


| Regional Manager |  |  |
| :--- | :---: | :---: |
|  |  |  |
| Casual Theme | $\$ 85,000$ | $\bullet$ |
| Upscale Casual | $\bullet$ | $\$ 58,741$ |


| QSR | $\bullet$ | $\$ 52,950$ |
| :--- | :---: | :---: |
| Fast Casual | $\$ 50,536$ | $\$ 58,166$ |
| Family Style | $\$ 45,250$ | $\$ 38,100$ |
| Casual Theme | $\$ 58,117$ | $\$ 58,645$ |
| Upscale Casual | $\bullet$ | $\$ 61,461$ |
| Upscale Dining | $\$ 60,285$ | $\$ 54,666$ |

Received Raises


Received Bonuses


## PACIFIC NORTHWEST <br> REGIONAL BREAKOUT

The Pacific Northwest consists of the following states:

Alaska, California, Hawaii, Oregon, \& Washington

Overall Average for the Pacific Northwest Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 55,500$ | $\$ 57,000$ |
| Fast Casual | $\$ 63,750$ | $\$ 95,714$ |
| Family Style | $\$ 60,000$ | $\$ 64,999$ |
| Casual Theme | $\$ 67,050$ | $\$ 74,110$ |
| Upscale Casual | $\bullet$ | $\$ 120,000$ |
| Upscale Dining | $\$ 75,000$ | $\$ 73,833$ |
| Corporate Food | $\bullet$ | $\$ 56,000$ |
| \& Beverage | $\$ 70,000$ | $\$ 46,000$ |
| Corporate Dining | $\$ 62,000$ | $\bullet$ |
| Retail |  |  |

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## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Assistant Manager |  |  | Director of Catering Sales |  |  |
| QSR | - | \$72,000 | Casual Theme | \$90,000 | - |
| Fast Casual | \$55,666 | \$57,500 |  |  |  |
| Casual Theme | \$65,000 | \$66,440 | Events \& Sales Manager |  |  |
| Upscale Dining | - | \$60,000 | Casual Theme | \$75,000 | \$70,000 |
| Assistant General Manager |  |  | District/ Multi-Unit Manager |  |  |
| QSR | - | \$34,000 | QSR | - | \$75,000 |
| Fast Casual | \$63,000 | \$68,700 |  |  |  |
| Family Style | \$60,000 | - | Managing Partner |  |  |
| Casual Theme | - | \$73,500 | Fast Casual | - | \$125,000 |
| Upscale Casual | - | \$120,000 |  |  |  |
| Upscale Dining | - | \$85,000 | Marketing Manager |  |  |
| Corporate Food \& Beverage | - | \$65,000 | Casual Theme | \$85,000 | - |
| Area Director |  |  | Director of Catering Sales |  |  |
| Upscale Casual | - | \$120,000 | Casual Theme | \$90,000 | - |
| Catering Manager |  |  | Executive Chef |  |  |
| Casual Theme | \$67,000 | - | Casual Theme | - | \$75,000 |
| Catering Sales Manager |  |  | General Manager |  |  |
| Upscale Dining | - | \$63,000 | QSR | \$55,500 | \$55,000 |
|  |  |  | Fast Casual | \$73,333 | \$75,402 |
| Controller |  |  | Family Style | - | \$65,000 |
| Casual Theme | - | \$130,000 | Casual Theme | \$80,000 | \$80,200 |
|  |  |  | Upscale Dining | - | \$80,000 |

## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Kitchen Manager |  |  | Culinary Development Director |  |  |
| Fast Casual | - | \$69,000 | Casual Theme | - | \$95,000 |
| Casual Theme | - | \$81,000 |  |  |  |
| Upscale Casual | - | \$120,000 | Director of Culture \& Hospitality |  |  |
|  |  |  | Corporate Dining | \$70,000 | - |
| Shift Supervisor |  |  |  |  |  |
| Upscale Casual | - | \$120,000 | HR Operations Coordinator |  |  |
|  |  |  | Corporate F\&B | - | \$47,320 |
| Sous Chef |  |  |  |  |  |
| Casual Theme | \$70,000 | \$65,250 | Vice President of IT |  |  |
| Upscale Casual | - | \$120,000 | Casual Theme | - | \$125,000 |
| Upscale Dining | \$75,000 | \$75,000 |  |  |  |
| HR Talent \& Operations Coordinator |  |  |  |  |  |
| Corporate Dining | \$62,500 | - |  |  |  |
| Bakery Manager |  |  |  |  |  |
| Retail | \$62,000 | - |  |  |  |
| Corporate Chef |  |  |  |  |  |
| Upscale Casual | - | \$120,000 |  |  |  |

Received Raises


## ROCKY MOUNTAIN REGIONAL BREAKOUT

The Rocky Mountain consists of the following states:
Colorado, Idaho, Montana, Nevada, Utah, \& Wyoming

## Overall Average for the Rocky Mountain Region

|  | Female | Male |
| :--- | :---: | :---: |
| QSR | $\$ 62,071$ | $\$ 67,500$ |
| Fast Casual | $\$ 90,000$ | $\$ 81,000$ |
| Casual Theme | $\$ 74,500$ | $\$ 68,700$ |
| Upscale Casual | $\$ 58,000$ | $\$ 92,500$ |
| Upscale Dining | $\bullet$ | $\$ 80,000$ |
| Corporate Food <br> $\&$ | $\$ 53,000$ | $\$ 65,000$ |
| Beverage | $\$ 75,000$ | $\bullet$ |



## Restaurant Division

Breakdown by Job Title and Classification

| Classifications | Female | Male | Classifications | Female | Male |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Assistant / Co-Manager |  |  | General Manager |  |  |
| QSR | \$46,000 | - | QSR | \$59,875 | \$65,000 |
| Corporate Food \& Beverage | \$53,000 | - | Fast Casual | - | \$74,000 |
|  |  |  | Casual Theme | \$80,000 | \$75,000 |
| Area Director |  |  | Upscale Casual | - | \$92,500 |
|  |  |  |  |  |  |
| Casual Theme | \$100,000 | - | Human Resource Manager |  |  |
| Assistant General Manager |  |  | Event Dining | \$75,000 | - |
|  |  |  |  |  |  |
| QSR | \$54,000 | - | Kitchen Manager |  |  |
| Corporate Food \& Beverage | - | \$75,000 | Casual Theme | \$65,000 | \$65,000 |
| Assistant Kitchen Manager |  |  | Director of Construction |  |  |
| Fast Casual | - | \$72,000 | Fast Casual | - | \$130,000 |
| Events Manager |  |  | Restaurant Manager |  |  |
| QSR | - | \$75,000 | Casual Theme | \$67,333 | \$64,800 |
| Fast Casual | \$90,000 | - | Upscale Casual | \$58,000 | - |
| District / Multi | Manager |  | Corporate Food \& Beverage | - | \$55,000 |
| QSR | \$95,000 | - | Sous Chef |  |  |
| Fast Casual | - | \$73,500 |  |  |  |
|  |  |  | Upscale Dining | - | \$80,000 |

Food \& Beverage Director

| Healthcare/Senior $\quad$ - $\$ 85,000$ |
| :--- |

Upscale Dining
$\$ 80,000$

Living


Received Bonuses


# Gecko Hospitality 


[^0]:    Gecko Hospitality Survey Report 2023

